

Aquidneck Services
PO Box 10
Portsmouth, RI 02871



We provide a wide variety of professional services. With our team of experienced technicians, you can rest assured that every job will be completed properly, promptly, and with the level of quality you expect and deserve. We are family-owned and operated, fully licensed and insured, and we are dedicated to providing our clients with the highest quality products and services. As a client-oriented company, we are committed to ensuring your complete satisfaction. From the installation of an entirely new HVAC system to routine preventative maintenance, no job is too large or too small for our professionals.

ADDITIONAL SERVICES

- 24-Hour Emergency Response
- Hot Water Heater Sales & Installation
- Air Conditioning Sales & Installation
- Gas Sales & Installation
- Oil Tank Sales & Installation
- Generator Hook-Ups
- Hot Water Heater Service Plan
- Air Conditioner Service Plan
- Gas Service Plan

GENERAL CONDITIONS

1. These plans cover one residential heating unit. Oil tanks, oil lines, and any associated problems are specifically excluded unless otherwise noted. Aquidneck Services (herein referred to as "Company") reserves the right to inspect the equipment covered before acceptance. Any part requiring an upgrade prior to acceptance will be charged at prevailing rates. The plans are billed and renew annually; if the customer cancels the plan for any reason before the end of the service period all work previously covered by the plan will be billed at prevailing rates. The plan and billing will renew automatically at the annual start date unless cancelled by either party.
2. Company reserves the right to deem equipment not worth repairing based on factors such as age and condition, in which event the price of the service plan will be credited toward new equipment sold and installed by Company.
3. Annual tune-ups will be scheduled during normal working hours, Monday through Friday. These plans are transferable to new owners if the house is sold, but they are not refundable. Further, the plan is void if any person, including owner, renders service to equipment except as instructed by Company.
4. Account must be current. Past due balances on any open account will void this plan.
5. Company shall not be responsible for customer's failure to use ordinary care in the operation of any heating/cooling/hot water system such as, but not limited to, replacing blown fuses, resetting breaker switches, or turning on and off power switches.
6. Frozen or congealed oil lines, lack of oil, water or contamination in fuel, electric and/or wiring problem, or customer not available will be charged at prevailing rates.
7. Our obligation to service and replacement of any part is subject to location accessibility and parts availability through normal sources of supply.
8. This plan does not cover services or replacement of parts damaged by water, fire, acts of God, accident, or abuse. Company shall not be held responsible for any non-performance when prevented by any circumstances beyond its control.
9. These plans do not include plumbing repairs; circulators; repairs to zone valves, radiators, connectors, hot water coils, feed, and release valves; bleeding or purging air from system; draining expansion tank; repair of water leaks; thermostat wiring; low and line voltage wiring; power venters and venting systems; all parts associated with chimney; or items not identified in plan agreement.
10. This plan may also be terminated by Company (a) if customer fails to comply with Company credit terms, (b) if customer fails to provide a safe and reasonably clean place in which to work, or (c) if customer installs or attaches non-compatible devices to any system.
11. All services will be provided between 8 a.m. and 4:30 p.m. Monday through Friday. No service will be performed in inclement weather or flooded areas. Services provided on holidays and/or outside of 8 a.m. and 4:30 p.m. will be billed at prevailing rates. Services do not include freight, filters, air distribution systems or other adjustment, evaporative or condenser coils, or other parts not specifically included in the plan. Limited to units up to five tons.
12. Company will not be held liable for injury or damage to persons, property, or consequential damage resulting from defects in or the non-operation of, customer heating equipment or its accessories nor for damages resulting from heat failure in a vacant building.
13. All Aquidneck Services Home Comfort Plans include the TankSure® Program which provides a tank-testing service and the TankSure® Program tank replacement payment described below. An ultrasonic tank test will be performed by our technician before your tank can be accepted for enrollment in the TankSure® Program. While we cannot guarantee that a leak will not occur or your tank will not fail after testing, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. We will perform an annual test of your fuel tank. If a tank leak occurs subsequent to this test due to internal corrosion once you are on the program or due to a manufacturer's defect, or if a non-leaking tank is identified for proactive replacement by the TankSure® Tank Analysis Software, Company will pay up to \$1,000 toward the replacement of your tank in accordance with the terms of the TankSure® Program.
14. Amendment and Cancellation. We may amend or change the terms of this plan at any time. We may amend or change the services offered as part of the plan at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change.

(401) 251-4226
AQUIDNECKSERVICES.COM
PO BOX 10 · PORTSMOUTH, RI 02871



HOME COMFORT SERVICE PLANS



Preferred Service Provider for
Casey's Oil & Propane

PLUS HOME COMFORT PLAN

\$375



ANNUAL SYSTEM INSPECTION & BURNER SERVICE

Includes new oil filter and nozzle, thorough brush n' vac of the boiler, combustion analysis and tune-up.



THE TANKSURE® PROGRAM

Receive a \$1,000 tank replacement discount for qualifying tanks or a \$200 tank replacement discount for initially disqualified tanks. (Upon tank eligibility confirmation by technician.)



15% DISCOUNT ON LABOR & PARTS

Receive a 15% discount on all service parts and labor, year round. (This does not apply to system replacement.)



\$250 CREDIT TOWARDS SYSTEM REPLACEMENT

Receive a \$250 credit when the time comes to replace your heating system.



24/7/365 EMERGENCY ON-CALL SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24/7. (Nights and weekends will be an additional charge)

STANDARD HOME COMFORT PLAN

\$325



ANNUAL SYSTEM INSPECTION & BURNER SERVICE

Includes new oil filter and nozzle, thorough brush n' vac of the boiler, combustion analysis and tune-up.



THE TANKSURE® PROGRAM

Receive a \$1,000 tank replacement discount for qualifying tanks or a \$200 tank replacement discount for initially disqualified tanks. (Upon tank eligibility confirmation by technician.)



10% DISCOUNT ON LABOR & PARTS

Receive a 10% discount on all service parts and labor, year round. (This does not apply to system replacement.)



24/7/365 EMERGENCY ON-CALL SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24/7. (Nights and weekends will be an additional charge)

MULTIPLE POLICY DISCOUNT

ENROLL IN THE PLUS OR STANDARD HOME COMFORT PLAN AND

RECEIVE 10% OFF

THE COOLING SERVICE PLAN OR WATER HEATER SERVICE PLAN.

COOLING SERVICE PLAN

STARTING AT
\$175

Central Air Conditioning - \$275 annually • Mini-Split - Starting at \$175



ANNUAL INSPECTION & TUNE-UP

The annual tune-up will keep your system running efficiently which extends the life of your equipment.



15% DISCOUNT ON LABOR & PARTS

Receive a 15% discount on all service parts and labor, year round. (This does not apply to system replacement.)



24/7/365 EMERGENCY ON-CALL SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24/7. (Nights and weekends will be an additional charge)

OIL, GAS, OR ELECTRIC WATER HEATER SERVICE PLAN

\$125



ANNUAL INSPECTION & TUNE-UP

The annual tune-up will keep your system running efficiently which extends the life of your equipment.



15% DISCOUNT ON LABOR & PARTS

Receive a 15% discount on all service parts and labor, year round. (This does not apply to system replacement.)



24/7/365 EMERGENCY ON-CALL SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24/7. (Nights and weekends will be an additional charge)



PLEASE SELECT PLAN(S)

- | | | |
|---|--------------------------|--------|
| Plus Home Comfort Plan | <input type="checkbox"/> | \$375 |
| Standard Home Comfort Plan | <input type="checkbox"/> | \$325 |
| Central Cooling Service Plan | <input type="checkbox"/> | \$275 |
| Mini-Split Cooling Service Plan | <input type="checkbox"/> | \$175* |
| Oil, Gas, or Electric Water Heater Plan | <input type="checkbox"/> | \$125 |

Customer Account # _____

Name _____

Email _____

Phone _____

Address _____

City _____

State _____ Zip _____

Please send me more information about:

- | | |
|--|--|
| <input type="checkbox"/> Hot Water Heater Sales & Installation | <input type="checkbox"/> Hot Water Heater Service Plan |
| <input type="checkbox"/> Air Conditioning Sales & Installation | <input type="checkbox"/> Air Conditioner Service Plan |
| <input type="checkbox"/> Gas Sales & Installation | <input type="checkbox"/> Gas Service Plan |
| <input type="checkbox"/> Generator Hook-Ups | |

Please retain a copy of this brochure for your records. It details all Home Comfort Plan benefits.

Signed _____

Date _____

Before you schedule maintenance please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. Enrollment in the TankSure® Program is contingent upon the customer's tank passing an initial ultrasonic and visual inspection. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing this new service with the hope that by testing and monitoring, we can offer a long-term proactive replacement program for our customers.

